

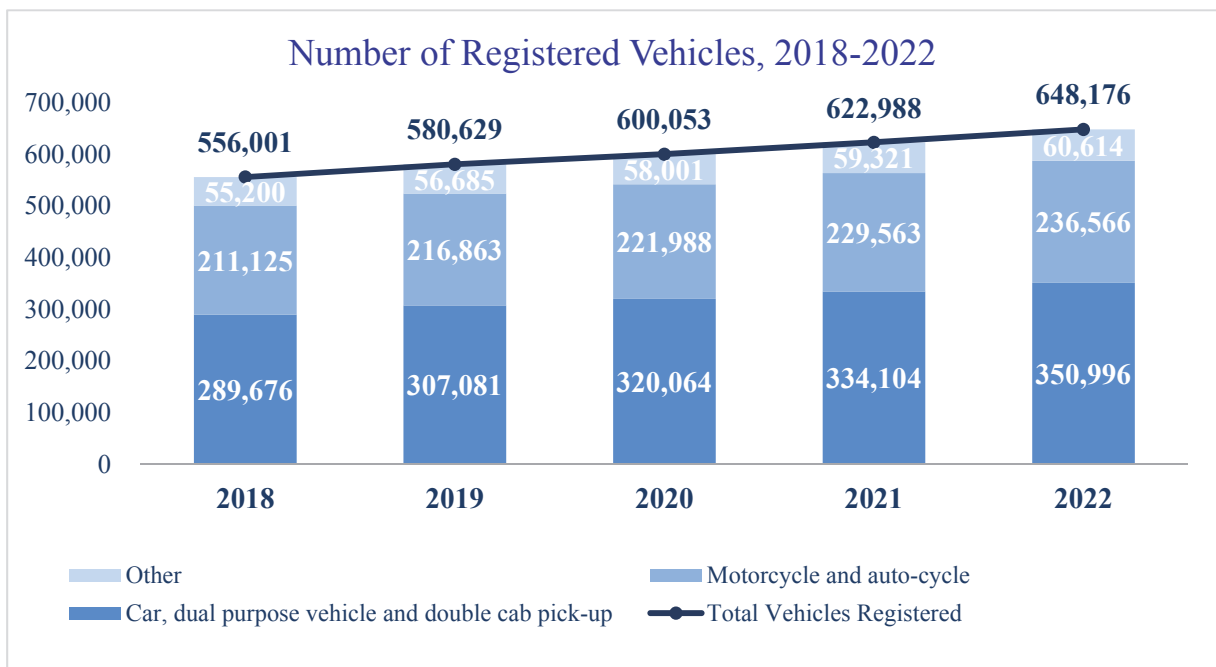
STRATEGIC OVERVIEW

I. Mission Statement

To develop a green, modern, safe, reliable and efficient land transport system for improved connectivity and mobility of people and goods

II. Current Situation & Challenges

- There are around 2,070 public buses serving Mauritius and Rodrigues on 310 routes.
- The number of vehicles registered at the National Land Transport Authority (NLTA) as at April 2023 was 726,970. Over the past 5 years, there has been an increase of more than 30 percent in the number of vehicles registered.



- The Light Rail Transit System is functional over a total length of 29.4 km from Port Louis to Curepipe, and from Rose Hill to Réduit. The average daily ridership of the light rail is 45,000.
- In Year 2022, the number of fatalities was 108, same as in Year 2021. Among the fatalities, 53 were riders/pillion riders of auto/motor cycle and 33 were pedestrians.

Key Challenges

- Address efficiency issues in the public transport industry
- Replace the ageing bus fleet with modern and electric buses
- Encourage the use of electric vehicles for a greener transport system
- Improve traffic management and alleviate traffic congestion
- Address road crash fatalities
- Unavailability of data on public transport to improve transport planning

III. Strategic Direction 2023-2026

Strategic Direction	Enabler
Develop an efficient and sustainable transport system	<ul style="list-style-type: none"> ▪ Develop an Integrated Land Transport Masterplan ▪ Encourage use of lower emission vehicles and extend the light rail system ▪ Improve passenger mobility by re-engineering bus routes and introducing a Fleet Management System ▪ Introduce an Integrated Electronic Ticketing System to enable a seamless use of multi-modal transport system
Improve road safety	<ul style="list-style-type: none"> ▪ Conduct educational, sensitization and awareness campaigns, including pedestrian education ▪ Undertake regular road safety audits and address identified risks ▪ Provide road safety devices and implement traffic control measures to address risks at accident-prone areas. ▪ Use advanced technologies to track careless and reckless drivers
Improve NLTA customer service	<ul style="list-style-type: none"> ▪ Digitalise the NLTA services to facilitate and improve customer service

IV. Key Deliverables and Key Performance Indicators

Outcome				
A reliable and efficient land transport system improving traffic fluidity and safety				
Outcome Indicator	Actual 2022/23 (Prov.)	Target 2023/24	Target 2025/26	Target 2030
Fatality rate of road traffic accidents (per 100,000 population)	8.75 (2022)	8.5	7.0	<5.0

Delivery Unit	Main Service	Key Performance Indicator	Actual 2022/23 (Prov.)	Target 2023/24	Target 2024/25	Target 2025/26
Ministry of Land Transport and Light Rail	Provide a strategic direction for the development of land transport	Land Transport Masterplan developed	-	-	July 2024	-

VOTE 6-1: Land Transport and Light Rail - *continued*

Delivery Unit	Main Service	Key Performance Indicator	Actual 2022/23 (Prov.)	Target 2023/24	Target 2024/25	Target 2025/26
National Land Transport Authority	Modernise the Public Transport	Access to online NLTA services facilitated through digital application	-	June 2024	-	-
		Fleet Management System for public bus transport introduced	-	-	August 2024	-
Traffic Management and Road Safety Unit	Implement Road Safety measures	Length of roads made safe through installation of road safety devices (km)	162.53	150	150	150
Metro Express Ltd	Provision of light rail service	Percentage completion of works for Phase 4A (Réduit to St Pierre)	-	75%	100%	-

V. Human Resource & Gender Distribution

Staff in Post	Number	Male	Female
Top Management (Salary ≥ Rs 110,000)	3	67%	33%
Middle Management (Rs 47,000 ≤ Salary <Rs 110,000)	54	85%	15%
Support (Salary <Rs 47,000)	352	51%	49%
Overall	409	56%	44%

CISD Figures – May 2023

Staff in Statutory Bodies / Public Bodies	Number	Male	Female
Metro Express Ltd	333	82%	18%
National Transport Corporation	2,143	93%	7%

VOTE 6-1: Land Transport and Light Rail - continued

FINANCIAL RESOURCES

Summary by Economic Categories

Rs 000

Code	Economic Categories	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
VOTE 6-1: TOTAL EXPENDITURE		2,175,000	3,220,000	3,206,000	3,045,000
Recurrent Expenditure		1,796,000	2,860,000	2,884,000	2,892,500
20	Allowance to Minister	2,400	2,400	2,400	2,400
21	Compensation of Employees	238,320	253,590	259,300	263,800
22	Goods and Services	184,970	188,700	187,000	178,000
25	Subsidies	1,370,000	2,415,000	2,435,000	2,448,000
26	Grants	220	220	210	210
27	Social Benefits	30	30	30	30
28	Other Expense	60	60	60	60
Capital Expenditure		379,000	360,000	322,000	152,500
31	Acquisition of Non-Financial Assets	269,000	270,000	322,000	152,500
32	Acquisition of Financial Assets	110,000	90,000	-	-

Summary by Sub-Heads

Rs 000

Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
Sub-Head 6-101: General	188,555	172,700	81,000	73,000
Sub-Head 6-102: Traffic Management and Road Safety	399,320	407,700	482,000	314,800
Sub-Head 6-103: National Land Transport Authority	1,587,125	2,639,600	2,643,000	2,657,200
Total	2,175,000	3,220,000	3,206,000	3,045,000

Sub-Head 6-101: General

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
Recurrent Expenditure		78,555	82,700	81,000	73,000
20	Allowance to Minister	2,400	2,400	2,400	2,400
20100	Annual Allowance	2,400	2,400	2,400	2,400
21	Compensation of Employees	44,800	47,565	48,800	49,800
21110	Personal Emoluments	39,160	41,765	43,000	44,000
.001	Basic Salary	31,800	33,030	34,205	35,180
.002	Salary Compensation	450	1,520	1,520	1,520
.004	Allowances	1,500	1,500	1,500	1,500
.005	Extra Assistance	1,500	1,500	1,500	1,500
.006	Cash in lieu of leave	1,200	1,200	1,200	1,200
.009	End-of-year Bonus	2,710	3,015	3,075	3,100
21111	Other Staff Costs	5,100	5,200	5,200	5,200
.002	Travelling and Transport	4,300	4,400	4,400	4,400
.100	Overtime	700	700	700	700
.200	Staff Welfare	100	100	100	100

VOTE 6-1: Land Transport and Light Rail - continued

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
21210	Social Contributions				
.001	Contribution to the National Savings Fund	540	600	600	600
22	Goods and Services	31,065	32,445	29,520	20,520
22010	Cost of Utilities	1,720	2,080	2,080	2,080
22020	Fuel and Oil	440	440	440	440
22030	Rent	11,200	11,220	11,255	11,255
22040	Office Equipment and Furniture	200	200	300	300
22050	Office Expenses	255	255	275	275
22060	Maintenance	625	625	625	625
22070	Cleaning Services	80	80	80	80
22100	Publications and Stationery	655	655	655	655
22120	Fees	14,710	15,710	12,510	3,510
	<i>of which</i>				
.008	Fees to Consultants	11,200	12,200	9,000	-
22170	Travelling within the Republic	150	150	150	150
22900	Other Goods and Services	1,030	1,030	1,150	1,150
26	Grants	220	220	210	210
26210	Contribution to International Organisations				
.029	Contribution to Union Internationale des Transports Publics (UITP)	150	150	150	150
.204	Contribution to United Nation Road Safety Trust Fund (UNRST)	70	70	60	60
27	Social Benefits	10	10	10	10
27210	Social Assistance Benefits in Cash	10	10	10	10
28	Other Expense	60	60	60	60
28211	Transfer to Non-profit Institutions				
.005	Chartered Institute of Logistics and Transport	60	60	60	60
Capital Expenditure		110,000	90,000	-	-
32	Acquisition of Financial Assets	110,000	90,000	-	-
32145	Loans				
.523	Loan to Metro Express Ltd	110,000	90,000	-	-
TOTAL		188,555	172,700	81,000	73,000

Sub-Head 6-102: Traffic Management and Road Safety

Recurrent Expenditure		163,320	169,700	171,000	172,300
21	Compensation of Employees	52,115	56,845	57,770	59,070
21110	Personal Emoluments	43,465	47,845	48,770	50,070
.001	Basic Salary	36,250	39,145	39,970	41,170
.002	Salary Compensation	525	1,800	1,800	1,800
.004	Allowances	1,700	1,700	1,700	1,700
.006	Cash in lieu of leave	1,800	1,800	1,800	1,800
.009	End-of-year Bonus	3,190	3,400	3,500	3,600
21111	Other Staff Costs	8,000	8,300	8,300	8,300
.002	Travelling and Transport	7,400	7,700	7,700	7,700
.100	Overtime	500	500	500	500
.200	Staff Welfare	100	100	100	100

VOTE 6-1: Land Transport and Light Rail - continued

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
21210	Social Contributions				
.001	Contribution to the National Savings Fund	650	700	700	700
22	Goods and Services	111,195	112,845	113,220	113,220
22010	Cost of Utilities	7,100	8,750	8,750	8,750
22020	Fuel and Oil	400	400	400	400
22030	Rent	6,400	6,400	6,400	6,400
22040	Office Equipment and Furniture	70	70	75	75
22050	Office Expenses	150	150	150	150
22060	Maintenance	57,185	57,185	57,210	57,210
	<i>of which</i>				
	(a) Traffic Lights	25,000	25,000	25,000	25,000
	(b) Speed Cameras	30,000	30,000	30,000	30,000
	(c) Road Safety Data Management System	2,000	2,000	2,000	2,000
22070	Cleaning Services	250	250	250	250
22090	Security	1,200	1,200	1,200	1,200
22100	Publications and Stationery	370	370	430	430
22120	Fees	90	90	115	115
22900	Other Goods and Services	37,980	37,980	38,240	38,240
	<i>of which</i>				
.952	Implementation of National Road Safety Strategy	37,000	37,000	37,000	37,000
	(a) Studies and Surveys	15,000	15,000	15,000	15,000
	(b) Awareness and Sensitisation	6,900	6,900	6,900	6,900
	(c) Education Programme	3,000	3,000	3,000	3,000
	(d) Training Assistance	2,000	2,000	2,000	2,000
	(e) Road Safety Observatory	100	100	100	100
	(f) Road Safety Inspection and Audit	10,000	10,000	10,000	10,000
27	Social Benefits	10	10	10	10
27210	Social Assistance Benefits in Cash	10	10	10	10
Capital Expenditure		236,000	238,000	311,000	142,500
31	Acquisition of Non-Financial Assets	236,000	238,000	311,000	142,500
31113	Other Structures	186,700	204,400	274,000	105,500
.001	Construction of Traffic Centres	28,700	74,400	87,000	10,000
	(a) Traffic Centre at Bambous	12,700	400	-	-
	(b) Traffic Centre at Constance, Flacq	16,000	16,000	34,000	6,000
	(c) Traffic Centre at Gladstone Street, Rose Hill	-	10,000	11,000	-
	(d) Bus Terminal at Camp Diable	-	10,000	-	-
	(e) Bus Stand and Turning Bay at New Eye Hospital, Moka	-	10,000	13,000	-
	(f) Relocation of St Pierre Traffic Centre	-	10,000	25,000	4,000
	(g) Bus Terminal at Grand Bay	-	18,000	4,000	-
.018	Road Safety Programme	158,000	130,000	187,000	95,500
	(a) Road Markings and Traffic Signs	12,000	5,000	10,000	10,000
	(b) Foothpaths, Walkways, Drains and Handrails	10,000	5,000	8,000	10,000
	(c) Crash Barriers, Hardshoulders and Delineators	5,000	4,000	5,000	10,000
	(d) Traffic Calming Measures	5,000	4,000	5,000	5,000
	(e) Construction of Bus Laybys and Shelters	11,000	12,000	8,500	9,500

VOTE 6-1: Land Transport and Light Rail - continued

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
	<i>(f) Treatment of Hazardous Roads</i>	5,000	5,000	5,000	5,000
	<i>(g) Implementation of Cycle Network Programme</i>	10,000	20,000	31,000	-
	<i>(h) Arrestor Bed on Motorway M1 at Soreze</i>	20,000	-	25,000	46,000
	<i>(i) Arrestor Bed on Motorway M3 at Valton</i>	12,000	25,000	38,500	-
	<i>(j) Adaptive Traffic Control System (Consultancy Services)</i>	8,000	8,000	12,000	-
	<i>(k) Infrastructural Works icw Metro</i>	60,000	42,000	39,000	-
	<i>(i) Review of Traffic Scheme at Réduit</i>	20,000	2,000	-	-
	<i>(ii) Improving access at Trianon Station</i>	20,000	20,000	11,000	-
	<i>(iii) Footbridge at Phoenix Station</i>	20,000	20,000	28,000	-
31121	Transport Equipment				
.801	Acquisition of Vehicles	1,500	-	-	-
31122	Other Machinery and Equipment				
.802	Acquisition of IT Equipment	500	600	-	-
.999	Other Machinery and Equipment	47,300	33,000	37,000	37,000
	<i>(a) Traffic Lights</i>	15,000	8,000	10,000	10,000
	<i>(b) Speed Cameras</i>	15,000	10,000	10,000	10,000
	<i>(c) Traffic Signage Equipment</i>	10,000	8,000	10,000	10,000
	<i>(d) Belisha Beacon blinking lights for zebra crossings</i>	7,000	7,000	7,000	7,000
	<i>(e) Hand push cold paint road marking machine</i>	300	-	-	-
TOTAL		399,320	407,700	482,000	314,800

Sub-Head 6-103: National Land Transport Authority

Recurrent Expenditure		1,554,125	2,607,600	2,632,000	2,647,200
21	Compensation of Employees	141,405	149,180	152,730	154,930
21110	Personal Emoluments	118,955	126,230	129,780	131,980
.001	Basic Salary	95,500	99,020	102,475	104,120
.002	Salary Compensation	1,300	4,600	4,600	4,600
.004	Allowances	4,800	4,800	4,800	4,800
.005	Extra Assistance	4,900	4,900	4,900	4,900
.006	Cash in lieu of leave	4,200	4,200	4,200	4,200
.009	End-of-year Bonus	8,255	8,710	8,805	9,360
21111	Other Staff Costs	20,850	21,150	21,150	21,150
.002	Travelling and Transport	19,800	20,100	20,100	20,100
.100	Overtime	1,000	1,000	1,000	1,000
.200	Staff Welfare	50	50	50	50
21210	Social Contributions				
.001	Contribution to the National Savings Fund	1,600	1,800	1,800	1,800
22	Goods and Services	42,710	43,410	44,260	44,260
22010	Cost of utilities	3,600	4,300	4,300	4,300
22020	Fuel and Oil	160	160	160	160
22030	Rent	11,050	11,050	11,050	11,050
22040	Office Equipment and Furniture	200	200	200	200
22050	Office Expenses	950	950	1,000	1,000

VOTE 6-1: Land Transport and Light Rail - continued

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
22060	Maintenance	2,825	2,825	3,275	3,275
22070	Cleaning Services	200	200	200	200
22090	Security	2,600	2,600	2,600	2,600
22100	Publications and Stationery	1,525	1,525	1,575	1,575
22120	Fees	13,900	13,900	14,000	14,000
	<i>of which</i>				
.004	Fees to Mauritius Posts Ltd	10,200	10,200	10,200	10,200
.042	Fees for Hotline Services	2,000	2,000	2,000	2,000
22170	Travelling within the Republic	100	100	100	100
22900	Other Goods and Services	5,600	5,600	5,800	5,800
	<i>of which</i>				
.013	Supply of Bus Passes (Free Travel)	4,000	4,000	4,000	4,000
25	Subsidies	1,370,000	2,415,000	2,435,000	2,448,000
25500	Public Transport Subsidies				
.001	Free Travel Scheme	1,300,000	1,370,000	1,370,000	1,370,000
.002	Bus Modernisation Scheme	70,000	225,000	245,000	258,000
	<i>of which</i>				
	<i>Expenses icw promotion of electric buses supported by GEF</i>	-	15,000	35,000	48,000 (f1)
.003	Support to Bus Industry	-	820,000	820,000	820,000
27	Social Benefits	10	10	10	10
27210	Social Assistance Benefits in Cash	10	10	10	10
Capital Expenditure		33,000	32,000	11,000	10,000
31	Acquisition of Non-Financial Assets	33,000	32,000	11,000	10,000
31112	Non-Residential Buildings				
.401	Upgrading of Office Buildings	200	-	200	-
31122	Other Machinery and Equipment				
.802	Acquisition of IT Equipment	20,800	20,000	800	-
	<i>(a) Expenses icw Cashless Ticketing System</i>	20,000	20,000	-	-
	<i>(b) Acquisition of IT Equipment</i>	800	-	800	-
.811	Acquisition of CCTV	-	2,000	-	-
31132	Intangible Fixed Assets				
.109	Computerisation of National Land Transport Authority	12,000	10,000	10,000	10,000
TOTAL		1,587,125	2,639,600	2,643,000	2,657,200

f(1): Project funded by Global Environment Facility (GEF)

VOTE 6-1: Land Transport and Light Rail - continued

HUMAN RESOURCES

SN	Position Titles	Funded	
		2022/23	2023/24
Vote 6-1: Land Transport and Light Rail		470	506
Sub-Head 6-101: General		90	94
1	Minister	1	1
2	Permanent Secretary	1	1
3	Deputy Permanent Secretary	2	2
4	Assistant Permanent Secretary	3	3
5	Manager, Financial Operations	1	1
6	Assistant Manager, Financial Operations	1	1
7	Financial Operations Officer/Senior Financial Operations Officer	1	1
8	Assistant Financial Operations Officer	2	2
9	Manager (Procurement and Supply)	1	1
10	Assistant Manager (Procurement and Supply)	1	1
11	Procurement and Supply Officer/Senior Procurement and Supply Officer	2	2
12	Assistant Procurement and Supply Officer	1	2
13	Principal Internal Control Officer	-	1
14	Internal Control Officer/Senior Internal Control Officer	1	2
15	Manager, Human Resources	1	1
16	Assistant Manager, Human Resources	1	1
17	Human Resource Executive	1	1
18	Office Management Executive	1	1
19	Office Management Assistant	7	7
20	Office Supervisor	1	1
21	Management Support Officer	34	35
22	Confidential Secretary	6	6
23	Word Processing Operator	3	3
24	Receptionist/Telephone Operator	1	1
25	Head Office Auxiliary	1	1
26	Office Auxiliary/Senior Office Auxiliary	11	11
27	Driver	3	3
28	Stores Attendant	1	1
Sub-Head 6-102: Traffic Management and Road Safety		109	118
1	Director (Civil Engineering)	1	1
2	Deputy Director (Civil Engineering)	1	1
3	Lead Engineer	3	3
4	Engineer/Senior Engineer (Civil)	11	12
5	Surveyor	-	2
6	Assistant Permanent Secretary	1	1
7	Principal Technical Officer (Civil Engineering)	3	3
8	Senior Technical Officer (Civil Engineering)	3	3
9	Technical Officer (Civil Engineering)	10	13
10	Technical Officer (Electrical and Electronics)	1	1
11	Senior Inspector of Works	2	1
12	Inspector of Works	3	3

VOTE 6-1: Land Transport and Light Rail - continued

SN	Position Titles	Funded	
		2022/23	2023/24
13	Assistant Inspector of Works	5	6
14	Road Safety Programme Officer	2	2
15	Senior Technical Design Officer	1	1
16	Technical Design Officer	2	1
17	Trainee Technical Design Officer	-	1
18	Communication Officer	2	2
19	Senior Traffic Census Officer	2	2
20	Traffic Census Officer	12	12
21	Office Management Executive	1	1
22	Office Management Assistant	4	4
23	Management Support Officer	2	4
24	Confidential Secretary	2	2
25	Word Processing Operator	1	1
26	Chief Painter	-	-
27	Painter	2	3
28	Mason	1	1
29	Driver (Ordinary vehicles up to 5 tonnes)	11	11
30	Plant and Equipment Operator	2	2
31	Office Auxiliary/Senior Office Auxiliary	2	2
32	Stores Attendant	1	1
33	Tradesman's Assistant (Painter)	5	5
34	Tradesman's Assistant (Mason)	2	2
35	General Worker	8	8
Sub-Head 6-103: National Land Transport Authority		271	294
1	Chief National Land Transport Commissioner (<i>New</i>)	-	-
2	Road Transport Commissioner	1	1
3	Light Rail Commissioner (<i>New</i>)	-	-
4	Deputy Road Transport Commissioner	1	1
5	Deputy Light Rail Commissioner (<i>New</i>)	-	-
6	Transport Controller	-	-
7	Transport Controller (Technical) (<i>New</i>)	-	-
8	Transport Economist (<i>New</i>)	-	-
9	Transport Planner	1	1
10	Assistant Transport Planner	2	2
11	Senior Transport Planning Officer	1	1
12	Transport Planning Officer	3	5
13	Administrative Manager, National Land Transport Authority	-	-
14	Chief Road Transport Inspector	1	2
15	Principal Road Transport Inspector	5	6
16	Senior Road Transport Inspector (<i>on roster</i>)	8	9
17	Road Transport Inspector (<i>on roster</i>)	25	32
18	Light Rail Inspector (<i>on roster</i>) (<i>New</i>)	-	-
19	Chief Vehicle Examiner	1	1
20	Principal Vehicle Examiner	2	2
21	Senior Vehicle Examiner	1	1
22	Vehicle Examiner	13	13

VOTE 6-1: Land Transport and Light Rail - *continued*

SN	Position Titles	Funded	
		2022/23	2023/24
23	Principal Licensing/Registration Officer	-	1
24	Licensing/Registration Officer/Senior Licensing/Registration Officer	27	32
25	Principal Traffic Warden (<i>on roster</i>)	2	2
26	Senior Traffic Warden (<i>on roster</i>)	7	7
27	Traffic Warden (<i>on roster</i>)	33	33
28	Manager, Financial Operations	1	1
29	Assistant Manager, Financial Operations	1	1
30	Principal Financial Operations Officer	1	1
31	Financial Operations Officer/Senior Financial Operations Officer	2	2
32	Assistant Financial Operations Officer	8	8
33	Assistant Procurement and Supply Officer	1	1
34	Principal Internal Control Officer	1	1
35	Internal Control Officer/Senior Internal Control Officer	1	1
36	Assistant Manager, Human Resources	1	1
37	Human Resource Executive	1	1
38	Office Management Executive	2	2
39	Office Management Assistant	12	12
40	Higher Executive Officer (<i>Personal</i>)	1	1
41	Management Support Officer	75	74
42	Confidential Secretary	2	3
43	Word Processing Operator	4	4
44	Print Finishing/Book Binding Operator (<i>on roster</i>)	1	1
45	Receptionist/Telephone Operator	7	7
46	Head Office Auxiliary	1	1
47	Office Auxiliary/Senior Office Auxiliary	7	8
48	Driver	3	3
49	General Worker	4	8
TOTAL		470	506

STRATEGIC OVERVIEW

I. Mission Statement

- To implement foreign policy which actively safeguards and promotes the strategic interests of the Republic of Mauritius as well as upholds its national sovereignty and territorial integrity
- To promote and reinforce bilateral relations through the expansion of the diplomatic network
- To consolidate existing economic and trade partnerships, negotiate new agreements as well as expand bilateral, regional and multilateral cooperation so as to advance national development
- To promote human rights awareness and monitor implementation of measures for the State to meet its commitments and reporting obligations to international treaty bodies relating to human rights

II. Current Situation & Challenges

- Mauritius has been invited by India, which currently holds the presidency of the G20, to participate as guest country in all meetings of the G20 from December 2022 to November 2023. The Ministry is actively participating and leading the Mauritian delegation at the G20 Sherpa Track meetings.
- The theme of India's G20 Presidency is "Vasudhaiva Kutumbakam", that is "One Earth · One Family · One Future".
- A National Coordination Committee has been set up under the Chairmanship of the Minister of Foreign Affairs, Regional Integration and International Trade to monitor the implementation of Trade Agreements signed by Mauritius to inter-alia devise strategies to draw optimal benefits from existing agreements and tap into new trade and investment opportunities.
- Mauritius has acceded to different administered treaties of the World Intellectual Property Organisation (WIPO), namely the Patent Cooperation Treaty, the Hague Agreement and the Madrid Protocol.
- Mauritius holds the presidency of the Organisation of African, Caribbean and Pacific States (OACPS) during the period 1st February to 31st July 2023. In this context, the Ministry is actively engaged in discussions between the OACPS and the European Union (EU) for a comprehensive Post-Cotonou OACPS-EU partnership agreement. The agreement will reposition the political, economic and sectorial cooperation framework between the OACPS and the EU for the next twenty years.
- The Ministry is currently working on the broadening and deepening of an Interim Economic Partnership Agreement (IEPA) between the Eastern and Southern Africa (ESA) region and the EU.
- The Ministry has secured funding for the implementation of various regional projects as well as receiving technical assistance from Regional Organisations, including SADC and IORA.
- A Sustainable Development Unit is being set up to enhance the monitoring, evaluation and reporting of the implementation of the Sustainable Development Goals (SDGs).
- The Ministry is working closely with relevant stakeholders to promote Human Rights in line with the Universal Declaration of Human Rights, International Humanitarian Laws and Treaty Body recommendations.

Key Challenges

- To fully avail of the trade opportunities under the recently signed agreements, the following main constraints need to be addressed:
 - air and sea connectivity
 - stringent rules of origin for textiles and apparel (under SADC)
 - rising prices of raw materials and freight costs
 - non-tariff barriers and limited export basket
 - protectionist measures from some trading partners
 - lack of willingness to domesticate regional instruments
 - more aggressive marketing and trade promotion strategies required, in particular for new markets
- Restructuring of the Industrial Property Office of Mauritius (IPOM) as per the requirements of the Industrial Property Act 2019
- Creating awareness pertaining to the protection and commercialization of intellectual property rights

III. Strategic Direction 2023-2026

Strategic Direction	Enabler
Strengthen bilateral and international relations with a view to diversifying the economic space of Mauritius	<ul style="list-style-type: none"> ▪ Hold joint commissions and political dialogues with individual or group of countries to, inter alia, expand trade and investment opportunities and promote capacity building ▪ Participate actively in regional fora for increased political influence ▪ Conclude a new generation of arrangements covering, inter-alia, exchange of knowledge, research and innovation
Reinforce engagement with the WTO for trade facilitation	<ul style="list-style-type: none"> ▪ Ratification of the Fisheries Subsidies Agreement at WTO multilateral level ▪ Achieve comprehensive outcomes for Mauritius on issues of interest being negotiated or mooted at the WTO including e-commerce, investment facilitation, amongst others
Deepen trade relations and economic partnership with Development Partners to unlock growth potential	<ul style="list-style-type: none"> ▪ Pursue and complete negotiations on the deepening of the Economic Partnership Agreement (EPA) with EU to enhance market access ▪ Initiate discussion on a comprehensive EPA with the UK ▪ Pursue and finalise the second round of negotiations in trade, business and distribution services with SADC members ▪ Complete outstanding negotiations on the AfCFTA and ensure its effective implementation ▪ Complete negotiations on the COMESA/EAC/SADC Tripartite FTA namely on market access and rules of origin ▪ Pursue and complete negotiations on the Comprehensive EPA with UAE ▪ Pursue and complete negotiations on the Preferential Trade Agreement with Indonesia
Review the economic diplomacy strategy to enhance efficiency of Mauritian Embassies and	<ul style="list-style-type: none"> ▪ Re-engineer the diplomatic missions and consulates so that they act as a facilitator for cross border economic activities namely trade in goods and services as well as foreign direct investment

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

Strategic Direction	Enabler
Consulates in performing their roles and functions	<ul style="list-style-type: none"> Re-organise the roles, operations and strategy of missions abroad to ensure greater transparency, accountability, efficient use of public funds and achievement of economic benefits
Create a conducive environment for business and innovation through a proper industrial property framework	<ul style="list-style-type: none"> Increase awareness of the opportunities provided under the Industrial Property Act Restructure the Industrial Property Office of Mauritius as per the Industrial Property Act, and further build the capacity of its staff
Promote regional cooperation and integration	<ul style="list-style-type: none"> Elaborate regional projects in specific areas of interest Adopt strategies to improve air, maritime and digital connectivity Enhance intra-regional trade and investment Enhance maritime domain awareness
Promote human rights	<ul style="list-style-type: none"> Engage with International and Regional Treaty Bodies for effective implementation of recommendations and timely reporting obligations

IV. Key Deliverables and Key Performance Indicators

Outcome				
Stronger economic growth through effective foreign policy and enhanced international trade				
Outcome Indicator	Actual 2022/23 (Prov.)	Target 2023/24	Target 2025/26	Target 2030
Percentage nominal growth in exports of goods & services (The significant growth in 2022 is mainly explained by higher tourism earnings following the full opening of borders in October 2021)	51% (2022)	5%	5%	5%

Delivery Unit	Main Service	Key Performance Indicator	Actual 2022/23 (Prov.)	Target 2023/24	Target 2024/25	Target 2025/26
Overseas Mission	Creating opportunities for export of goods and services and promotion of investment through the implementation of various diplomatic strategies	Number of trade and investment links or leads initiated and/or established	311	443	670	874
		Number of Agreements and MOUs concluded with various countries or under negotiation	61	43	37	34

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

Delivery Unit	Main Service	Key Performance Indicator	Actual 2022/23 (Prov.)	Target 2023/24	Target 2024/25	Target 2025/26
International Trade Division	Expanding trade agreements and market access opportunities	Agreement reached on a roadmap with the UK on the deepening of the UK-ESA EPA	-	-	Dec 2024	-
		Finalise outstanding negotiations on fisheries subsidies, investment facilitation, e-commerce	-	June 2024	-	-
		Finalise negotiations on the deepening of the IEPA with the EU	-	June 2024	-	-
		Finalise negotiations on the Comprehensive EPA with UAE	-	June 2024	-	-
		Finalise negotiations on the Preferential Trade Agreement with Indonesia	-	-	Dec 2024	-
Regional Integration Division	Preparation of regional projects for funding	Number of regional projects submitted to Regional Economic Communities	5	5	5	5
Human Rights Division	Effective implementation of recommendations and timely reporting obligations by International and Regional Treaty Bodies	Finalise the National Human Rights Action Plan 2023-2030	-	June 2024	-	-
		Finalise the International Report on Covenant on Economic, Social and Cultural Rights	-	-	Dec 2024	-

V. Human Resource & Gender Distribution

Staff in Post	Number	Male	Female
Top Management (Salary ≥ Rs 110,000)	17	71%	29%
Middle Management (Rs 47,000 ≤ Salary <Rs 110,000)	74	47%	53%
Support (Salary <Rs 47,000)	222	26%	74%
Overall	313	34%	66%

CISD Figures – May 2023

FINANCIAL RESOURCES

Summary by Economic Categories

Rs 000

Code	Economic Categories	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
VOTE 6-2: TOTAL EXPENDITURE		1,337,000	1,531,000	1,459,000	1,397,000
Recurrent Expenditure		1,274,700	1,469,700	1,359,000	1,352,700
21	Compensation of Employees	544,800	583,000	600,500	603,600
22	Goods and Services	312,500	325,100	336,300	324,900
26	Grants	417,400	561,600	422,200	424,200
Capital Expenditure		62,300	61,300	100,000	44,300
31	Acquisition of Non-Financial Assets	62,300	61,300	100,000	44,300

Summary by Sub-Heads

Rs 000

Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
Sub-Head 6-201: General	83,400	87,100	88,700	89,100
Sub-Head 6-202: Foreign Relations and Regional Integration	1,195,000	1,380,800	1,299,400	1,246,900
Sub-Head 6-203: International Trade	58,600	63,100	70,900	61,000
Total	1,337,000	1,531,000	1,459,000	1,397,000

Sub-Head 6-201: General

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
Recurrent Expenditure		83,400	87,100	88,700	89,100
21	Compensation of Employees	69,800	73,400	74,200	75,000
21110	Personal Emoluments	62,205	65,725	66,525	67,325
.001	Basic Salary	53,485	55,012	55,812	56,612
.002	Salary Compensation	620	2,150	2,150	2,150
.004	Allowances	1,300	1,300	1,300	1,300
.006	Cash in lieu of Leave	2,300	2,563	2,563	2,563
.009	End-of-year Bonus	4,500	4,700	4,700	4,700
21111	Other Staff Costs	6,775	6,775	6,775	6,775
.001	Wages	100	100	100	100
.002	Travelling and Transport	5,700	5,700	5,700	5,700
.100	Overtime	925	925	925	925
.200	Staff Welfare	50	50	50	50
21210	Social Contributions	820	900	900	900
.001	Contribution to the National Savings Fund	820	900	900	900
22	Goods and Services	13,600	13,700	14,500	14,100
22010	Cost of Utilities	2,000	1,710	2,040	2,040
22030	Rent	9,700	9,725	9,725	9,725
22040	Office Equipment and Furniture	250	130	250	250
22050	Office Expenses	385	460	485	485

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

Rs 000					
Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
22060	Maintenance	275	675	875	475
22070	Cleaning Services	75	75	75	75
22100	Publications and Stationery	575	575	700	700
22900	Other Goods and Services	340	350	350	350
	<i>of which</i>				
.955	Gender Mainstreaming	200	200	200	200
TOTAL		83,400	87,100	88,700	89,100

Sub-Head 6-202: Foreign Relations and Regional Integration

Rs 000					
Recurrent Expenditure		1,136,300	1,319,800	1,199,400	1,202,600
21	Compensation of Employees	438,400	471,700	486,700	487,900
21110	Personal Emoluments	269,600	281,900	295,900	297,100
.001	Basic Salary	120,330	128,817	139,537	140,712
.002	Salary Compensation	770	2,400	2,688	2,688
.004	Allowances	132,000	134,000	135,000	135,000
.005	Extra Assistance	1,000	1,000	1,000	1,000
.006	Cash in lieu of Leave	5,400	5,400	6,000	6,000
.009	End-of-year Bonus	10,100	10,283	11,675	11,700
21111	Other Staff Costs	167,700	188,700	189,700	189,700
.001	Wages	137,000	157,000	157,000	157,000
.002	Travelling and Transport	29,000	30,000	31,000	31,000
.100	Overtime	1,600	1,600	1,600	1,600
.200	Staff Welfare	100	100	100	100
21210	Social Contributions	1,100	1,100	1,100	1,100
.001	Contribution to the National Savings Fund	1,100	1,100	1,100	1,100
22	Goods and Services	284,800	291,000	295,000	295,000
22010	Cost of Utilities	20,350	20,650	23,475	23,475
22020	Fuel and Oil	2,600	3,200	3,200	3,200
22030	Rent	216,500	218,300	220,500	220,500
22040	Office Equipment and Furniture	1,700	1,400	2,400	2,400
22050	Office Expenses	3,600	4,000	4,300	4,300
22060	Maintenance	9,000	8,200	8,500	8,500
22070	Cleaning Services	175	300	300	300
22090	Security	9,000	9,000	9,000	9,000
22100	Publications and Stationery	3,800	3,600	3,800	3,800
22120	Fees	425	400	425	425
22190	Overseas Travel - Staff posted in Embassies	11,700	13,000	13,000	13,000
22900	Other Goods and Services	5,950	8,950	6,100	6,100
	<i>of which</i>				
.014	Hospitality and Ceremonies	3,000	6,000	3,000	3,000
.971	Expenses icw Commonwealth Climate Finance Skills Hub	2,250	2,250	2,300	2,300

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

						Rs 000
Item No.	Details		2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
26	Grants		413,100	557,100	417,700	419,700
26210	Contribution to International Organisations					
.044	United Nations Organisations		25,000	25,000	25,500	25,500
.045	African Union		155,000	148,000	148,000	148,000
.046	African Carribean and Pacific States		6,400	6,400	6,400	6,400
.047	United Nations Peacekeeping Operations		8,600	7,000	7,000	7,000
.048	Commonwealth Foundation		914	906	906	906
.049	Organisation Internationale de la Francophonie		2,700	2,700	2,700	2,700
.050	Commonwealth Secretariat		6,030	5,750	5,755	5,777
.051	International Seabed Authority		50	96	96	96
.053	Group of G77-ECDC		215	215	215	215
.056	IORA-Membership Contribution		7,300	6,600	6,680	6,740
.057	IOC Secretariat		33,600	37,873	38,888	39,806
.058	SADC and Affiliated Institutions		140,000	290,000	145,000	145,000
.059	COMESA Council		26,000	26,000	30,000	31,000
.151	International Exhibition Bureau		560	560	560	560
.175	African Commission on Nuclear Energy		731	-	-	-
Capital Expenditure			58,700	61,000	100,000	44,300
31	Acquisition of Non-Financial Assets	Project Value Rs 000	58,700	61,000	100,000	44,300
31111	Residential Buildings					
.011	Consultancy Services and Construction of High Commissioner's Residence (<i>New Delhi</i>)	26,300	5,000	-	5,000	20,000
31112	Non-Residential Buildings					
.047	Construction of Chancery and Staff Residence - Madagascar	65,000	-	5,000	30,000	20,000
.408	Upgrading of Chanceries/Staff Residence		48,000	48,500	63,000	2,130
	(a) <i>New Delhi - Chancery House & Staff Residence</i>	52,130	10,500	10,000	40,000	2,130
	(b) <i>London - High Commissioner's Residence</i>	35,000	25,000	15,000	20,000	-
	(c) <i>Paris - Renovation of Staff Residence</i>	15,000	12,500	10,000	3,000	
	(d) <i>Washington - Renovation of Ambassador's Residence</i>		-	10,000	-	-
	(e) <i>Renovation of Chancery basement and replacement of lift in Brussels</i>	3,500	-	3,500	-	-
31121	Transport Equipment					
.801	Acquisition of Vehicles		1,200	5,000	-	-
31122	Other Machinery and Equipment					
.402	Upgrading of IT Equipment		2,000	500	-	-
.799	Acquisition/Upgrading of Other Machinery and Equipment		2,500	2,000	2,000	2,170
TOTAL			1,195,000	1,380,800	1,299,400	1,246,900

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

Sub-Head 6-203: International Trade

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
Recurrent Expenditure		55,000	62,800	70,900	61,000
21	Compensation of Employees	36,600	37,900	39,600	40,700
21110	Personal Emoluments	32,910	34,110	35,810	36,910
.001	Basic Salary	27,633	28,096	29,463	30,521
.002	Salary Compensation	340	1,159	1,159	1,159
.004	Allowances	1,000	1,200	1,200	1,200
.006	Cash in lieu of Leave	1,600	1,300	1,600	1,600
.009	End-of-year Bonus	2,337	2,355	2,388	2,430
21111	Other Staff Costs	3,250	3,350	3,350	3,350
.001	Wages	-	100	100	100
.002	Travelling and Transport	2,700	2,700	2,700	2,700
.100	Overtime	500	500	500	500
.200	Staff Welfare	50	50	50	50
21210	Social Contributions	440	440	440	440
.001	Contribution to the National Savings Fund	440	440	440	440
22	Goods and Services	14,100	20,400	26,800	15,800
22010	Cost of Utilities	980	866	868	868
22020	Fuel and Oil	90	250	250	250
22030	Rent	7,105	7,105	7,105	7,105
22040	Office Equipment and Furniture	400	450	450	450
22050	Office Expenses	210	380	380	380
22060	Maintenance	3,890	3,963	4,261	4,261
22070	Cleaning Services	200	200	200	200
22100	Publications and Stationery	525	680	780	780
22120	Fees	450	5,450	11,450	450
	<i>of which</i>				
.008	Fees to Consultants - <i>Geographical Indication applications for targeted sectors (EU Funded)</i>	-	5,000	11,000	-
22900	Other Goods and Services	250	1,056	1,056	1,056
	<i>of which</i>				
.014	Hospitality and Ceremonies	200	1,000	1,000	1,000
26	Grants	4,300	4,500	4,500	4,500
26210	Contribution to International Organisations				
.054	World Trade Organisation	2,660	2,600	2,600	2,600
.055	World Intellectual Property Organisation	140	140	140	140
.176	African Regional Intellectual Property Organisation	1,500	1,760	1,760	1,760
Capital Expenditure		3,600	300	-	-
31	Acquisition of Non-Financial Assets	3,600	300	-	-
31122	Other Machinery and Equipment				
.402	Upgrading of IT Equipment	3,600	300	-	-
	<i>(a) Modernisation of IP Office (EU Funded)</i>	3,000	-	-	-
	<i>(b) Upgradng of IT Equipment (IPO)</i>	600	300	-	-
TOTAL		58,600	63,100	70,900	61,000

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

HUMAN RESOURCES

SN	Position Titles	Funded	
		2022/23	2023/24
Vote 6-2: Foreign Affairs, Regional Integration and International Trade		357	367
Sub-Head 6-201: General		128	130
1	Secretary for Foreign Affairs	1	1
2	Permanent Secretary	1	1
3	Deputy Permanent Secretary	1	1
4	Assistant Permanent Secretary	3	3
5	Analyst/Senior Analyst	1	1
6	Manager, Financial Operations	1	1
7	Assistant Manager, Financial Operations	3	3
8	Principal Financial Operations Officer	2	2
9	Financial Operations Officer/Senior Financial Operations Officer	3	3
10	Assistant Financial Operations Officer	4	4
11	Manager (Procurement and Supply)	-	1
12	Assistant Manager (Procurement and Supply)	1	1
13	Procurement and Supply Officer/Senior Procurement and Supply Officer	1	1
14	Assistant Procurement and Supply Officer	1	1
15	Assistant Manager, Internal Control	1	1
16	Manager, Human Resources	1	1
17	Assistant Manager, Human Resources	1	1
18	Human Resource Executive	3	3
19	Office Management Executive	1	1
20	Office Management Assistant	14	14
21	Higher Executive Officer (<i>Personal</i>)	1	1
22	Office Supervisor	1	1
23	Management Support Officer	42	42
24	Confidential Secretary	5	5
25	Word Processing Operator	7	7
26	Receptionist/Telephone Operator	2	2
27	Head Office Auxiliary	2	2
28	Office Auxiliary/Senior Office Auxiliary	12	13
29	Print Finishing/Book Binding Operator (<i>on roster</i>)	1	1
30	Driver	10	10
31	Stores Attendant	1	1
Sub-Head 6-202: Foreign Relations and Regional Integration		160	169
1	Ambassador	20	25
2	Minister Counsellor/Deputy High Commissioner	17	17
3	First Secretary	27	31
4	Second Secretary	45	45
5	Director, Co-operation	1	1
6	Deputy Director, Co-operation	1	1
7	Principal Analyst (Co-operation)	3	3
8	Senior Analyst (Co-operation)	3	3
9	Analyst (Co-operation)	6	6

VOTE 6-2: Foreign Affairs, Regional Integration and International Trade - continued

SN	Position Titles	Funded	
		2022/23	2023/24
10	Office Management Executive	4	4
11	Office Management Assistant	8	8
12	Management Support Officer	2	2
13	Confidential Secretary	20	20
14	Driver	3	3
Sub-Head 6-203: International Trade		69	68
1	Director, Trade Policy	1	1
2	Deputy Director, Trade Policy	1	1
3	Principal Trade Policy Analyst	3	3
4	Senior Trade Policy Analyst	5	5
5	Trade Policy Analyst	7	6
6	Director, Industrial Property Office (<i>New</i>)	-	-
7	Deputy Director, Industrial Property Office (<i>New</i>)	-	-
8	Principal Industrial Property Officer	1	2
9	Senior Industrial Property Officer	3	3
10	Industrial Property Officer	9	8
11	Deputy Permanent Secretary	1	1
12	Assistant Permanent Secretary	1	1
13	Trade Policy Information Officer	1	1
14	Financial Operations Officer/Senior Financial Operations Officer	1	1
15	Assistant Financial Operations Officer	1	1
16	Human Resource Executive	1	1
17	Office Management Assistant	7	7
18	Management Support Officer	11	11
19	Confidential Secretary	3	3
20	Word Processing Operator	3	3
21	Head Office Auxiliary	2	2
22	Office Auxiliary/Senior Office Auxiliary	5	5
23	Driver	2	2
TOTAL		357	367

VOTE 6-3: HUMAN RIGHTS DIVISION

FINANCIAL RESOURCES

Summary by Economic Categories

Rs 000

Code	Economic Categories	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
VOTE 6-3: TOTAL EXPENDITURE		24,400	27,000	28,700	29,100
Recurrent Expenditure		24,400	27,000	28,700	29,100
21	Compensation of Employees	14,300	17,100	18,600	19,000
22	Goods and Services	9,300	9,000	9,200	9,200
26	Grants	800	900	900	900
Capital Expenditure		-	-	-	-

Vote 6-3: Human Rights Division

Rs 000

Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
Recurrent Expenditure		24,400	27,000	28,700	29,100
21	Compensation of Employees	14,300	17,100	18,600	19,000
21110	Personal Emoluments	12,660	15,235	16,665	17,065
.001	Basic Salary	10,610	12,504	13,823	14,156
.002	Salary Compensation	150	504	504	504
.004	Allowances	375	425	425	425
.006	Cash in lieu of Leave	575	605	680	710
.009	End-of-year Bonus	950	1,197	1,233	1,270
21111	Other Staff Costs	1,455	1,665	1,735	1,735
.002	Travelling and Transport	1,200	1,550	1,550	1,550
.100	Overtime	225	100	155	155
.200	Staff Welfare	30	15	30	30
21210	Social Contributions	185	200	200	200
.001	Contribution to the National Savings Fund	185	200	200	200
22	Goods and Services	9,300	9,000	9,200	9,200
22010	Cost of Utilities	650	627	727	730
22020	Fuel and Oil	20	40	40	40
22030	Rent	5,249	5,210	5,210	5,210
22040	Office Equipment and Furniture	175	515	150	150
22050	Office Expenses	90	90	90	90
22060	Maintenance	770	330	685	685
22070	Cleaning Services	90	93	93	90
22100	Publications and Stationery	546	455	505	505
22120	Fees	150	75	125	125
22170	Travelling within the Republic	150	150	150	150

VOTE 6-3: Human Rights Division - *continued*

Rs 000					
Item No.	Details	2022/23 Estimates	2023/24 Estimates	2024/25 Planned	2025/26 Planned
22900	Other Goods and Services	1,410	1,415	1,425	1,425
	<i>of which</i>				
.932	Human Rights Awareness	800	800	800	800
.978	Expenses icw National Mechanism for Reporting and Follow Up	400	400	400	400
.979	Expenses icw National Humanitarian Law Committee	125	125	130	130
26	Grants	800	900	900	900
26210	Contribution to International Organisations				
	<i>of which</i>				
.163	Office of the United Nations High Commissioner for Human Rights	65	65	68	68
.181	Organisation for the Prohibition of Chemical Weapons	630	720	736	736
TOTAL		24,400	27,000	28,700	29,100

VOTE 6-3: Human Rights Division - *continued*

HUMAN RESOURCES

SN	Position Titles	Funded	
		2022/23	2023/24
VOTE 6-3: Human Rights Division		29	30
1	Deputy Permanent Secretary	1	1
2	Assistant Permanent Secretary	1	1
3	Human Rights Officer	2	3
4	Assistant Manager, Financial Operations	1	1
5	Financial Operations Officer/Senior Financial Operations Officer	1	1
6	Assistant Procurement and Supply Officer	1	1
7	Assistant Manager, Human Resources	1	1
8	Human Resource Executive	1	1
9	Office Management Executive	1	1
10	Office Management Assistant	3	3
11	Office Supervisor	1	1
12	Management Support Officer	6	6
13	Confidential Secretary	2	2
14	Word Processing Operator	2	2
15	Receptionist/Telephone Operator	1	1
16	Office Auxiliary/Senior Office Auxiliary	3	3
17	Driver	1	1
TOTAL		29	30